

# COMPANY PROFILE



TOP WORLD NETWORKS CO.

**COMPLETE IT SOLUTION**

# TABLE OF CONTENTS

- ABOUT US..... 3
  
- OUR SERVICES..... 4
  - ENDPOINT, NETWORK & IoT SECURITY..... 5
  - HARDWARE, SOFTWARE & NETWORKING..... 6
  - ANNUAL MAINTENANCE CONTRACT (AMC)..... 7
  - IT OUTSOURCING..... 8
  - WEBSITE SERVICES..... 9
  
- OUR PARTNERS..... 10
  
- PRIMARY CLIENTS..... 13
  
- CONTACT US..... 14

## ABOUT US

Top World Networks Co. (Topwnet) is a leading IT solutions provider based in Kuwait. Established in the year 2005, Topwnet has a proven history of delivering local and global solutions. Initially started as a Web Design and Development company, Topwnet has now grown into a full-fledged IT solution company.

At Topwnet, we associate with our clients to deliver customized solutions that solve their most issues and create a lasting competitive advantage for them. Over a decade of industrial experience and functional expertise, Topwnet is now recognized as an IT company with a class of its own. Topwnet constant achievements in the field of IT through dedication and professionalism towards every single project undertaken has not only helped itself to secure a position among the top listed IT companies in Kuwait but has also attracted many International Alliances to partner together to deliver a comprehensive and modernized IT solution.

Today Topwnet, along with the trust of its customers, support of its partners and service as its main motive have emerged into a leading IT Solution Provider.

## OUR SERVICES



In business since 2005, Top World Networks Co. provides the following customized business services:

- IT Consulting
- Endpoint, Network & IoT Security
- IT Outsourcing
- Hardware Supplies and Software Solutions
- Annual Maintenance Contract (A.M.C)
- Website Designing & Development
- Domain Registration, Website Hosting, SSL Certificate

## ENDPOINT, NETWORK & IoT SECURITY

Protecting from data breaches should be the top security priority for all businesses in the digital age. Organizations today require a fast and secure network to be successful. Whether or not you have the right protection, responding immediately to threats throughout your network can determine if your business runs smoothly or is the victim of a security breach.

Endpoints are frequently the target of initial compromise or attacks. By understanding what is accessing the network and where, organizations can track devices and identify potential risk. Attackers routinely attempt to utilize email to reach end users, their systems and credentials. Organizations of all sizes benefit from taking a proactive stance. We offer small, midsize and enterprise business, the best cybersecurity solutions along with round-the-clock technical support.

With proactive endpoint and network protection, organizations can ensure their networks are secure from the latest threats. We also have highly qualified and certified engineers on-board to provide you professional support and services.

We have partnered with some of the leading cyber security companies to bring you the best security solution so you can secure your company. Some of our top cybersecurity brands include,

- Symantec
- Fortinet
- Trend Micro
- SonicWALL
- Sophos
- Sentinel One
- Forcepoint
- SolarWinds
- GFI Languard
- Veeam

## **HARDWARE, SOFTWARE AND NETWORKING SOLUTIONS**

Topwnet partners with the best manufacturers and distributors in the computer industry to source, deliver and install wide range of hardware, software and network solutions. We provide custom-built computer systems, computer networks, servers, on-site hardware & software troubleshooting and installations.

It is a priority for us to ensure your computer and network run smoothly with whatever software is the best fit for your situation. Some of the brands we partner with include MICROSOFT, ADOBE, AUTODESK, HP, DELL, LENOVO, APPLE, SAMSUNG, CISCO, DLINK, NETGEAR, LINKSYS, and many more.

### **Hardware**

We source the latest hardware products available in the market including servers, desktops, laptops, printers, scanners, consumables, UPS and Biometrics and Security systems. Besides timely delivery and installation, we also provide regular maintenance for these products.

### **Networking and Server Installations**

We provide network solutions such as installation and configuration of the local network. We also do cabling and provide all network items like racks, routers, switches, modems, cables, connectors, patch panels and more. We specialize in wireless networking as well. We also provide the latest servers and server related parts along with installation and configuration.

### **Software**

Right from basic system software to some of the most superior application software, we provide you with the latest versions available and also update already installed solutions. Our highly trained and certified engineers provide professional support for all your security needs from updating all licenses to installing, configuring and troubleshooting.

## **ANNUAL MAINTENANCE CONTRACT (A. M.C)**

Our business has become highly dependent on computers and you dread the thought of your computer developing a problem at the wrong moment, when you need it the most.

### **ROUTINE MAINTENANCE**

- perform preventative maintenance and optimization services on every visit.
- clean up computer(s), removing any spyware, adware, malware, viruses, and general computer "clutter" that accumulates over time and slows down your system's performance.
- update all operating system and program files, and optimize your system for best possible performance.

### **FREE PHONE SUPPORT**

Call us anytime you have a question, concern, or problem regarding your computer or its operation. Most times we can walk you through a process or answer your questions with a quick telephone conversation or by connecting remotely via the Internet. Often the right answer at the right time can save lots of problems.

### **ON-SITE AND REMOTE SUPPORT**

Schedule an appointment to get help on site, or call/email us for a faster response.

### **MANAGED IT SERVICES**

We monitor your systems and security status in the company based on which we provide the best available solutions. We alert you of your problems which might arise, which might result in the failure of your IT infrastructure. We set up your network properly to ensure maximum output with minimum security risk.

### **BACK-UP SERVICES**

We offer backup solutions and services in order to protect your company data in servers and workstations, laptops and other back-up devices.

### **EMAIL AND CLOUD SERVICES**

With the power of the cloud, you'll have access to company data everywhere you go, on any device. You'll have powerful productivity features on phones, tablets, and guest machines. We offer you the best options available with an assessment of your company logistics in order to give you the best recommendation.

## IT OUTSOURCING

Outsourcing is a business practice in which one company provides services for another company that could also be or usually have been provided in-house. Outsourcing is a trend that is becoming more common in information technology and other industries for services that have usually been regarded as intrinsic to managing a business.

We hire the resources and with our buffer basket of resources, will create a pool of resources and the same will be deployed to the client's facility under our payroll based on the varied requirements of the clients.

We outsource our IT resources to various private and government agencies.

### **Different types of Outsourcing services we offer:**

- IT and Security Consulting Services
- Network Infrastructure Services
- Helpdesk, Desktop Services
- Software and Web Developers
- Web Maintenance Services

### **Advantages of Outsourcing**

Companies outsource primarily to cut costs. But today, it is not only about cutting cost but also about reaping the benefits of strategic outsourcing such as accessing skilled expertise, reducing overhead, flexible staffing, and increasing efficiency, reducing turnaround time and eventually generating more profit.

The benefits seen with outsourcing IT services are as follows:

- Access to skilled expertise
- Increasing in-house efficiency
- Outstanding service performance
- Increased Productivity of Users
- Better focus on core activities
- Less downtime
- Cost-effectiveness
- Proactive IT Services Support



## WEBSITE SERVICES

A website is likely to be the first point of contact between you and your customers. For this reason, planning, designing, and maintaining a website is one of the most important activities a company can undertake.

Our key services include:

- Website Design & Development
- Website Maintenance
- Domain Registration
- Website Hosting
- Email Services
- SSL Certificates

### Website Design and Development

Web design refers to both the aesthetic portion of the website and its usability. Web Development on the other hand, is to make a functioning website out of the website design. Our designers and developers use Illustrator, Photoshop, HTML, CSS, JavaScript, ASP.NET, PHP, MySQL and other tools and programming languages to bring the website to life. Apart from designing and developing, we also provide timely maintenance for your website.

### Domain Registration, Website Hosting and Email Services

A Domain name is registering a space in your name on the web. We offer (.com) for commercial; (.net) for network and (.org) for non-profit purposes.

We also offer for local domains as well like: (.com.kw, .net.kw and .org.kw).

Web hosting is a service that allows organizations and individuals to post a website or web page onto the Internet. We provide web hosting services like Managed Hosting, Cloud Hosting, Shared Hosting and Dedicated Hosting. Some of the features we provide are Email accounts, Backup of websites, FTP Access and Databases.

### SSL Certificates

Anything (including people, software, computers, and devices) who exchange sensitive information on any network, including the Internet and Web, needs to use SSL/TLS. SSL Certificates are small data files that digitally bind a cryptographic key to an organization's details.

We offer Standard SSL, EV SSL, Multi-Domain SSL, EV Multi-Domain and Wildcard SSL.

## OUR PARTNERS

---



**SYMANTEC** is focused on providing security; storage and systems management solutions to help businesses and consumers secure and manage their information. We have partnered together with Symantec to provide Advanced Threat Protection, Endpoint Security, Email Security, Web & Network Security.

---

**FORTINET** is a leading provider of network security appliances and the leader of the unified threat management (UTM) market worldwide.

We have partnered together with Fortinet to provide you Next-Generation Firewalls, Secure SD-WAN, IPS, Secure Web Gateway, Email Security, Sandbox, Wireless and many more.



**TREND MICRO** Incorporated is a global leader in network antivirus, Internet content security software and services, secure content and threat management. We have partnered together with Trend Micro to provide Worry-Free Business Security, Smart Protection, Deep Discovery,

---

**SONICWALL** has been fighting the cyber-criminal industry for over 25 years defending small, medium size businesses and enterprises worldwide. SonicWall delivers automated real-time breach prevention that protects organizations from cyber threats including ransomware, IoT DDoS attacks and encrypted malware.



**SOPHOS** began producing antivirus and encryption products nearly 30 years ago. Today Sophos products help secure the networks used by 100 million people in 150 countries and 100,000 businesses, including Pixar, Under Armour, Northrop Grumman, Xerox, Ford, Avis, and Toshiba. As IT networks grow in complexity, Sophos is focused on keeping IT security simple and reliable.

---

---

**SENTINELONE** is the only platform that defends every endpoint against every type of attack, at every stage in the threat lifecycle. SentinelOne autonomous endpoint protection saves you time by using multiple AI engines, providing complete visibility into all activity, and even rolling back threats with a single agent.



**SOLARWINDS** Inc. is a company which develops enterprise information technology (IT) infrastructure management software. They offer value-driven products and tools that solve a broad range of IT management challenges—whether those challenges are related to networks, servers, applications, storage, virtualization, cloud, or development operations.

---

**MICROSOFT** enables digital transformation for the era of an intelligent cloud and an intelligent edge. Its mission is to empower every person and every organization on the planet to achieve more. It develops, manufactures, licenses, supports and sells computer software, consumer electronics, personal computers, and related services.



**VEEAM** is the leader in intelligent data management for the Hyper-Available Enterprise. It is a privately held information technology company that develops backup, disaster recovery and intelligent data management software for virtual, physical and multi-cloud infrastructures.

---

**GFI** offers award-winning IT software and hosted services for network and web security, email security and web monitoring. It provides a complementary and expanding software library of easy, cost effective and trusted solutions to the SMB market that delivers immediate business value.



**ADOBE** has historically focused upon the creation of multimedia and creativity software products, with a more recent foray towards digital marketing software. Adobe is best known for its Adobe Flash web software ecosystem, Photoshop image editing software, Acrobat Reader, the Portable Document Format (PDF), and Adobe Creative Suite, as well as its successor Adobe Creative Cloud.

---

---

**RACKSPACE** is a managed cloud computing company. Rackspace has two primary lines of business; Cloud Servers and Dedicated Servers. Rackspace helps design, build, and operate workloads across both environments depending on the individual needs of the customer.



**GODADDY** is Internet domain registrar and web hosting company. It is the world's largest domain name registrar having around 18M+ customers and 78M+ domains under its management. It has round the clock customer care operations.

---

**DIGICERT** is the world's premier provider of high-assurance digital certificates—providing trusted SSL, private and managed PKI deployments, and device certificates for the emerging IoT market. It has now added Symantec's experience and talent to its legacy of innovation to find a better way to provide authentication on the internet, lead the industry forward, and build greater trust in identity and digital interactions.



**CISCO** designs, manufactures, and sells Internet protocol (IP)-based networking products and services related to the communications and information technology industry. The Company's products and technologies are grouped into a range of categories, including Switching, Next-Generation Network (NGN) Routing, Service Provider Video, Collaboration, Data Center, Wireless, Security and more.

---

**HP** specializes in developing and manufacturing computing, data storage, networking hardware and designing software. Major product lines includes personal computing devices, enterprise and industry standard servers, related storage devices, networking products, software and a diverse range of printers and other imaging products.



**DELL** is a US multinational computer technology company that develops, sells, repairs, and supports computers and related products and services. The company is well known for its innovations in supply chain management and electronic commerce, particularly its direct-sales model and its "build-to-order" or "configure to order" approach to manufacturing—delivering individual PCs configured to customer specifications.

## PRIMARY CLIENTS

- Council of Ministers
- National Assembly of Kuwait (KNA)
- Central Agency for Information Technology (CAIT)
- Ministry of National Assembly (MONA)
- Communication and Information Technology Regulatory Authority (CITRA)
- Ministry of State for Youth Affairs
- Youth Public Authority
- Ministry of Health
- Direct Aid
- Kuwait Investment Authority
- Ministry of Information
- National Industries Company
- Kuwait Telecommunications Company-VIVA
- M.H Alshaya
- Boursa Kuwait
- ACICO Industries
- Kuwait Investment Company
- Ali Alghanim & Sons Automotive
- Gulf Insurance & Reinsurance
- The English School Fahaaheel
- Ideal Education School
- Amar Finance & Leasing Company
- ILAF Takaful Insurance Company
- Kuwait Cement Ready Mix Company
- Al Aman Investment
- Kuwait Red Crescent Society
- Al Corniche Club
- Gulf Custody Company
- The Scientific Center
- Al-Tijari Financial Brokerage
- Noor Capital Markets
- Jassim Transport & Stevedoring Co.
- Al Sultan United Medical Center
- Kuwait Real Estate Investment Consortium
- Injazzat Real Estate Development Co.
- New Horizons Kuwait
- The English Playgroup

## CONTACT US

**TEL:** +965 22445419 / +965 22445391  
**MOB:** +965 99188804  
**FAX:** +965 22467519  
**Email:** sales@topwnet.com  
**Website:** www.topwnet.com  
**Location:** Kuwait, Al Qibla, Al Soor Street, Block 13  
Al Marzook Building, Floor 3, Office 15

